

31 March 2026

Withheld 9(2)(a)

## OFFICIAL INFORMATION ACT REQUEST

I refer to your official information request of 11 March 2026 for:

- (i) All advice produced regarding the Needs-based Service Provision Cabinet office Circular of 13 September 2024 (Cabinet Office Circular CO (24) 5: Needs-based Service Provision) and/or the expectations set out in this circular, including any advice around targeting services by ethnicity
- (ii) All correspondence, sent and received, between the department and Ministers or members of a Minister's office, regarding the expectations set out in the Needs-based Service Provision Cabinet office Circular
- (iii) All advice since 13 September 2024 regarding needs based service provision and/or targeting services by ethnicity
- (iv) A copy of all exemptions that have been applied for from the expectations set out in the Needs-based Service Provision Cabinet office Circular, including any correspondence regarding any such exemptions and whether these exemptions were granted or not
- (v) Details of all policy and service changes that have taken place following the expectations set out in the Needs-based Service Provision Cabinet office Circular, since 13 September 2024, and a copy of all evaluations that have taken place regarding any such policy or service changes.

The Ministry for Women does not provide services referenced in *Cabinet Office Circular CO (24) 5*. As such, no advice, exemption request or correspondence from the Ministry for Women has been found in scope of your request. Therefore, we have decided to refuse your request under section 18(e) [the information requested does not exist] of the Official Information Act.

### **Official Information Act responses**

Please note that this response, with your personal details redacted, may be published on the Ministry's website. If you have any concerns or comments related to this, please let us know by emailing [ministerialservicing@women.govt.nz](mailto:ministerialservicing@women.govt.nz), within two weeks of the date of this letter.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Nāku noa, nā

A handwritten signature in black ink, appearing to read 'Reece Lind', written in a cursive style.

Reece Lind  
**Principal Advisor – Ministerial Services**